skillaware

Workflow based Performance Support & Learning Analytics

Digital Process Expert

Digital Application Expert

Business Process **Orchestration**

Electronic Performance **Support**

SkillBoard™

SkillEditor™

Learning & Performance **Analytics**

SkillAnalyzer™

SkillAgent™

Digital Workforce Community

If Your People are Lost in Process Skillaware™ is Your Software GPS
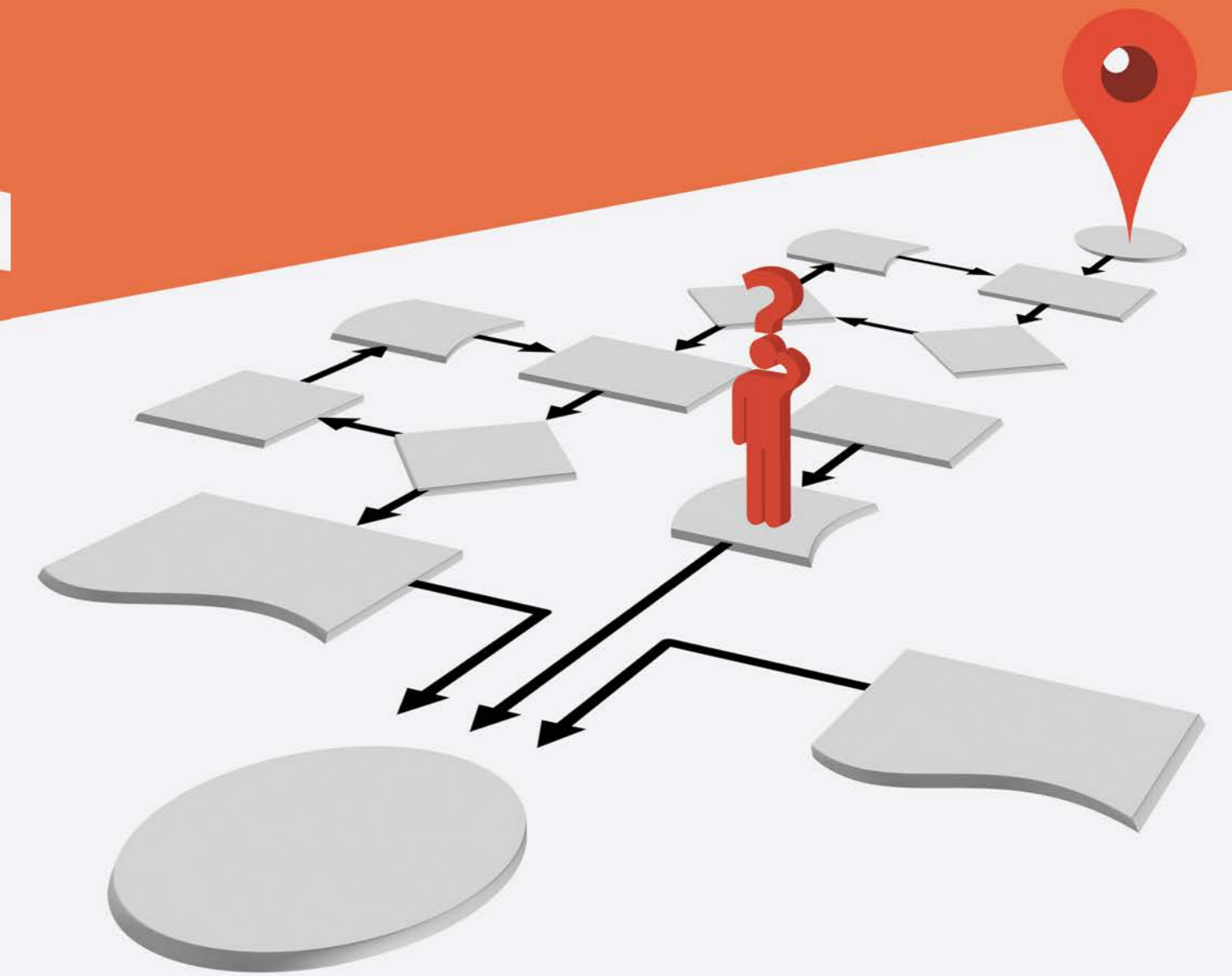
youtube twitter linkedin slideshare   **skillaware.com**

The **SkillAgent™** is a patented technology module designed to work like an intelligent global positioning system ("GPS") for your organization's existing software processes. Capable of understanding the specific application, task and screen in which a novice software user needs help, the SkillAgent™ delivers just-in-time, context-aware support and guidance.
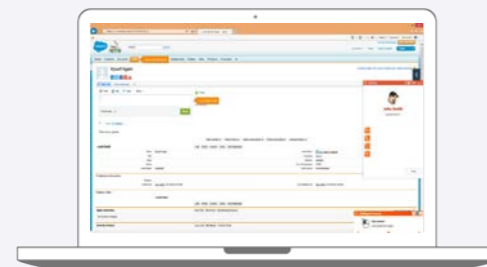
The **SkillAnalyzer™** is a learning and performance analytics module designed to track and monitor end user activity during the rollout of new software platforms in your organization. By providing full visibility into the on-boarding process, SkillAnalyzer™ supports higher user acceptance, better workforce performance, and an easier transition to the digital company culture.

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smart manufacturing made easy

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skillaware
Workflow based Performance Support & Learning Analytics

In a world of digital transformation, Skillaware™ gives you help
Putting People Back into the Process Picture™

Performance Support

Change Management

Process Guidance
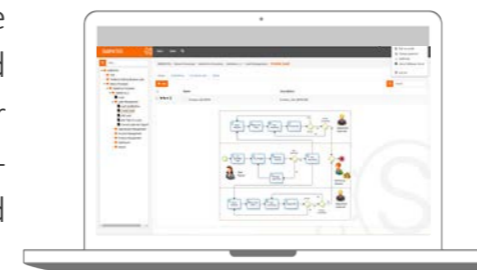
Process Improvement

Workforce Engagement

Skillaware™'s advanced technology integrates new generation algorithms and standards capable of automatically capturing the experience of the most capable software users in your organization and sharing their process knowledge with novice users by means of automatically generated:

- Technical Documentation (PDF™, Word™, DITA™)
- Videos (MPEG4 with Text-to-Speech)
- GPS-Like Software Navigation Guides
- Rule-Based Decision Support
- Learning Analytics (TINCAN™, XAPI™)

And much more...

BUSINESS PROCESS ORCHESTRATION
XML-BASED PROCESS CAPTURING WITH AUTOMATIC GENERATION OF MULTI-LANGUAGE, MULTI-MEDIA CONTENT

BPMN™

ELECTRONIC PERFORMANCE SUPPORT
XML-BASED PROCESS IMPORTING WITH CONTENT & KNOWLEDGE MANAGEMENT AND OPTIONAL PROCESS MODELING & EXECUTION MODULES

DITA

LEARNING & PERFORMANCE ANALITICS
JSON-BASED LEARNING & PERFORMANCE ACTIVITY TRACKING WITH CONTEXT AWARE SUPPORT, INTELLIGENCE & REPORTING

eXperience API
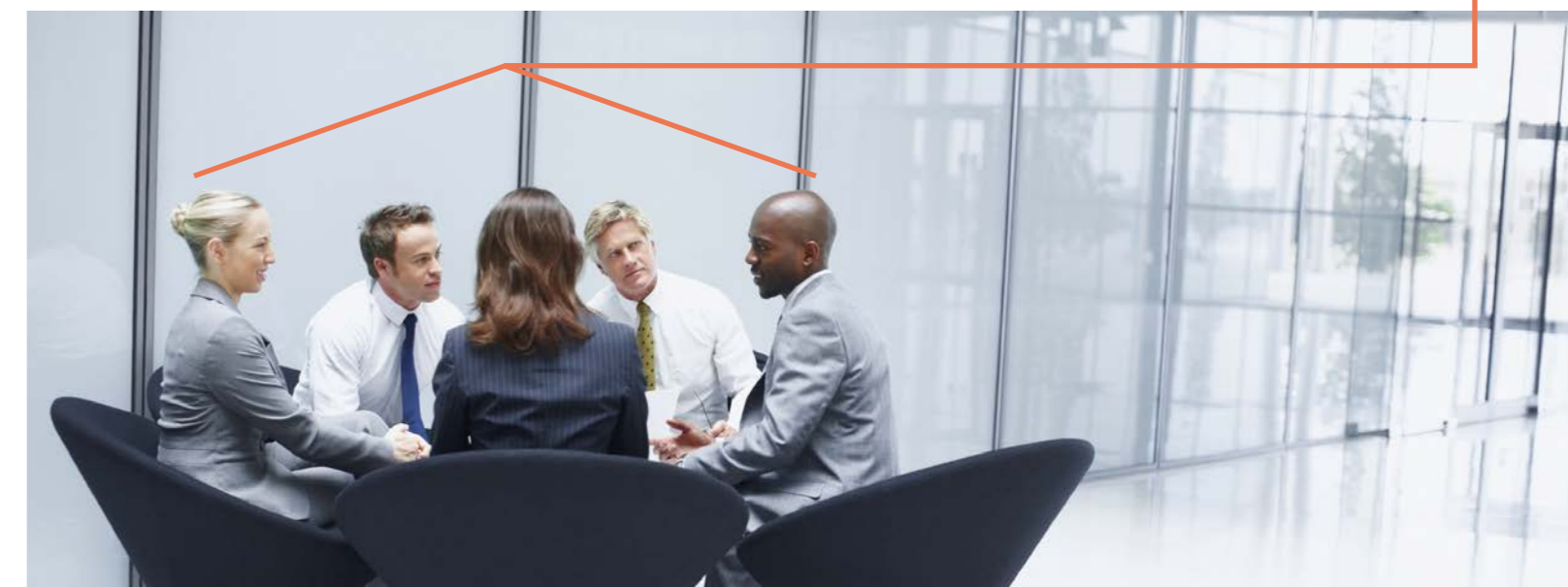
Is your company having difficulty embracing digital transformation?

Are you continuously struggling to on-board new personnel on new digital processes and software platforms?

Do you always lack proper support and training for your latest software migration or rollout plan?

Do you need to reduce the time and costs it takes to produce quality software documentation and training materials?

Are you challenged to deliver better application maintenance with reduced ticketing and helpdesk calls?

Are you constantly wondering if your workforce is as up-to-speed, motivated and engaged as it should be?

If you are facing any of these software maintenance and training challenges in your organization, Skillaware™ is the solution you need. Just like a car's GPS helps get your family home quickly and safely, Skillaware™ helps your software workforce navigate and overcome the changes and obstacles they encounter along your company's digital transformation journey.

Skillaware™ is an innovative software platform that combines the benefits of Electronic Performance Support, Business Process Improvement & Guidance, and Online Learning & Knowledge Management and Analytics.

Skillaware™ helps you better engage, support and onboard your workforce during the rollout and uptake of new digital processes and software platforms within your organization.

The **SkillEditor™** is a powerful desktop authoring environment capable of capturing the experience of expert software users performing Standard Operating Procedures, then automatically generating multiple support and training materials in various formats and media (e.g. technical documentation, training videos, live performance support guides, etc.)

The **SkillBoard™** is a distributed web environment available on your company's intranet or cloud infrastructure. Based on a central content and knowledge repository of all of your company's software Standard Operating Procedures, SkillBoard™ supports continuous process standardization and improvement.